CROWN
DATA SYSTEMS

eStatus
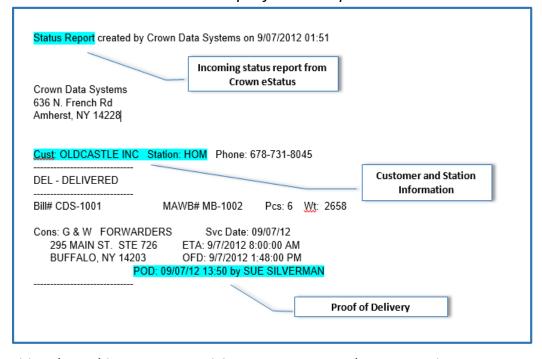
A proactive answer to customer communications.

eStatus is a program that has been designed to automatically send shipment status and POD (proof of delivery) information via e-mail. If your customers do not have the time to search for tracking information on your website, eStatus will automatically send them shipping updates – in real time.

- Automatically notify your customers of shipment status updates via e-mail

- Updates sent in real time throughout the day

- Ability to individualize per customer

- Send updates that include scanned images and/or charges

- Compatible with all shipments through Crown

E-mail Sample for POD Update

Status Report created by Crown Data Systems on 9/07/2012 01:51

> Incoming status report from Crown eStatus

Crown Data Systems
636 N. French Rd
Amherst, NY 14228

Cust: OLDCASTLE INC   Station: HOM   Phone: 678-731-8045

DEL - DELIVERED

Bill# CDS-1001   MAWB# MB-1002   Pcs: 6   Wt: 2658

> Customer and Station Information

Cons: G & W FORWARDERS   Svc Date: 09/07/12
   295 MAIN ST. STE 726   ETA: 9/7/2012 8:00:00 AM
   BUFFALO, NY 14203   OFD: 9/7/2012 1:48:00 PM
            POD: 09/07/12 13:50 by SUE SILVERMAN

> Proof of Delivery

- Eliminate customer inquiries about shipment status, giving your customer a better experience

With eStatus you can configure how you would like updates to be sent to each individual customer. eStatus gives you the power to customize - whether you would like to only send POD reports or would like an update for every change of status, eStatus can be configured to meet your needs.

Interested in adding eStatus to your Crown system?
Visit crowndatasystems.com/cfm-estatus for more information.

Request a demonstration and receive more information by contacting crownsales@crowndatasystems.com.
Software. Service. Satisfaction.
crownsales@crowndatasystems.com | www.crowndatasystems.com
☎ (716) 651-0977